



## Sonrisas Board Retreat

November 2, 2024 8:30 – 5:00  
Oceana Hotel and Spa, 280 Capistrano Rd, Half Moon Bay

### Key Retreat Outcomes

- Confirmation of Sonrisas' current strategic priorities and how the strategic plan is being executed
- Board alignment regarding the FQHC pathway partners
- Even stronger working relationships among the board and staff

### Agenda

- 8:30 – 9:00 Arrive and Settle In
- 9:00 – 9:15 Welcome – Tracey and Nigel  
Introductions as Needed
- 9:15 – 9:20 Overview of the Day – Eric
- 9:20 – 10:00 Overview of our Current Strategy
- Highlights/Accomplishments (in first two years)
  - Compass (Mission, Vision, Values, Priorities: brief reflection)
  - Focus Area Three-year Visions
    - Focus Area I: Culture
    - Focus Area II: Sustainable Growth
    - Focus Area III: Patient and Community Engagement
- 10:00 – 10:45 FQHC Pathways Project  
(Note: This refers to Sonrisas acquiring a FQHC reimbursement rate for most patient visits, NOT that we are becoming an FQHC)
- History and Progress – Timeline of how things have changed over time
  - Current Status, Risks, and the Potential Impact on the Clinic(s) and Key Partners
    - SMMC
    - Ravenswood
    - Samaritan House
- 10:45 – 11:00 Break

- 11:00 – 12:00 FQHC Pathways Project, continued  
(Note: This refers to Sonrisas acquiring a FQHC reimbursement rate for most patient visits, NOT that we are becoming an FQHC)
- History and Progress – Timeline of how things have changed over time
  - Current Status, Risks, and the Potential Impact on the Clinic(s) and Key Partners
    - SMMC
    - Ravenswood
    - Samaritan House
- 12:00 – 1:00 Lunch
- 1:00 – 3:00 FQHC Pathways Project, continued
- FQHC Pathways Five-year Cash Forecast Scenarios
  - Discussion
    - Pros and cons of the different pathways
    - Any new ideas?
- 3:00 – 3:15 Break
- 3:15 – 4:30 Clarifying and Confirming our Strategic Plan Priorities and Goals
- 4:30 – 5:00 Wrap Up and Next Steps
- 5:00 Adjourn